


# Heart Matters

a publication of University United Methodist Church, January 2011





I do believe  
Help my unbelief.

Matthew 9:24

My response is to get down on my knees before the Father, this magnificent Father who parcels out all heaven and earth. I ask him to strengthen you by his Spirit—not a brute strength but a glorious inner strength—that Christ will live in you as you open the door and invite him in. And I ask him that with both feet planted firmly on love, you'll be able to take in with all followers of Jesus the extravagant dimensions of Christ's love. Reach out and experience the breadth! Test its length! Plumb the depths! Rise to the heights! Live full lives, full in the fullness of God.

God can do anything, you know—far more than you could ever imagine or guess or request in your wildest dreams! He does it not by pushing us around but by working within us, his Spirit deeply and gently within us.

Glory to God in the church!  
Glory to God in the Messiah, in Jesus!  
Glory down all the generations!  
Glory through all millennia! Oh, yes!

Ephesians 3:14-21 [The Message]



## The State of the Church 2010 Review 2011 Preview

by Rev. Charles Anderson  
Directing Pastor

At the end of his narrative of the earthly life and ministry of Jesus, the apostle John looks back on his memories of the Master. And he sums up his experience with these words:

*"There are many other things that Jesus did: if every one of them were written down, I suppose that the world itself could not contain the books that would be written."* —John 21:24

That's how the story of Jesus ends in John, and that wouldn't be a bad way at all to end University United Methodist Church's 2010 story as well. The quantity and quality of what you and I can celebrate in these limited pages are surpassed only by the height and depth of everything else that was our faith journey together during the past year. Truly, if it came down to lives touched, hearts mended, hurts healed, families transformed, and communities blessed by Jesus through University last year, I suppose that the world itself could not contain the books that would be written.

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### 2010 Celebrations

**The second Global Impact Celebration (GIC) for missions** was held in March. More than \$110,000 was given beyond the operating budget to support missionaries and missionary endeavors around the world. GIC was the opening salvo for a fantastic year in national and international missions, which included:

- **Six International Mission Trips:** 125 people participated in mission trips to Guatemala, Columbia, and Costa Rica. The trips involved everything from minor construction to complex medical procedures and surgeries.
- Our first-ever **Senior High International Mission Trip** to Costa Rica
- **12 Border Mission Trips:** 100 people participated in 12 border mission trips to Piedras Negras, Mexico, to lead children in vacation bible school activities, perform minor construction projects and also provided medical services.
- **Christmas Out|Reach Fair:** We collected over 550 gifts for children and families that were sponsored by eight organizations both inside and outside the church.
- Mother's Day and Thanksgiving **Food Drives:** We collected over 500 bags of non-perishable items and canned goods that were donated to Easter Seals, CAM, and our own Samaritan Assistance Pantry.
- **Samaritan Assistance Ministry:** Over 460 individuals/families assisted. We distributed over 200 bags of food, and over \$10,000 in food, rental, utility, gas and bus transportation assistance. This was accomplished by a team of 10 volunteers.

The **2010 Large Church Initiative (LCI)** of the United Methodist Church was hosted by University in April. This is the first time that we have been asked by our denomination to take the lead in teaching other congregations how to make disciples and how to make decisions that make disciples. LCI2010 was the largest event ever hosted by University, and it put our programs, our discipleship models, and our leading-edge ministries in the spotlight for over 400 United Methodist pastors and leaders from across the nation.

**Homes for Haiti** on Memorial Day Weekend was perhaps the most Spirit-driven “flash mission” in the history of University, if not San Antonio. Over 700 volunteers built 70

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hurricane shelters over the Memorial Day Weekend in the church parking lot, which were then shipped to Haiti. All of the shelters that were assembled prior to Hurricane Tomas, withstood that hurricane later in November. “Homes for Haiti” made University the pace-setter congregation within United Methodism for Haiti relief—a fact recently highlighted by the “ReThink Church” public relations initiative of the denomination.

**U|Ability Special Needs Ministry** was one of the fastest growing areas of fruitfulness this past year. Our Sunday morning “Believers Garden” faith community for the developmentally disabled became one of our fastest growing worship and discipleship groups. Believer’s Garden initiated one of the nation’s first Confirmation Classes for special needs adults, resulting in 60 professions of faith, 17 baptisms, and 100 adults enrolled in the Pathway to Discipleship. Our U|Ability community had its

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own mission initiatives, giving out 127 Bibles (including Braille), building a “Haiti home,” providing 80 school backpacks for refugee children, and creating 160 Christmas gift packages for children in Mexico. 2010 also saw “Camp Ability,” a first-of-its kind camp during Spring Break.

**U|Sk8 Skate Church** matched U|Ability in its ability to reach potential believers with whom most “normal” churches have not related. Now expanded to two nights, Sunday and Monday, U|Sk8 continues to see conversion growth, disciple growth, and recently its first declarations for ordained ministry. This ministry experienced more than 60 professions of faith in 2010, we’ve preached the gospel to over 650 skaters who may not have heard it

*...we’ve preached the gospel to over 650 skaters who may not have heard it otherwise...*

otherwise, and we have handed out nearly 100 Bibles to skaters who didn’t previously have one. U|Sk8 is succeeding in being the Christian vanguard for reaching the whole skating community of San Antonio.

**The West U Satellite Campus** in the Braun Hall saloon near Helotes began its “soft launch” development during the Fall and Advent, and it was highlighted by 190 persons in attendance for the Christmas Eve worship. Our third campus is already averaging 150 every Sunday during

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January. “West U” will be the leading edge in terms of evangelism growth and financial growth for the foreseeable future. So much of our future vitality as a total system rests on making our third campus successful for both Christ and His Church.

The first South Campus **Sanctuary & Narthex renovation** since construction of either facility completely reworked the sound, acoustics, video, and wall covering systems. No debt was incurred in the project, and no budget funds were used, as the project relied on second-mile gifts.

**Wednesday Night Live**, the mid-week worship component for junior and senior highs continued our new expansion in Student Ministries. "WLN" started as a once-a-month event but increased interest made it into a weekly event.

**The Director of Financial Discipleship** position was created to help our personal and congregational finances look more to Jesus and more like Jesus. Dr. Michael Reeves came from the faculty of Southern Methodist University to lead this new aspect of discipleship. We are now in the first phase of a strategic plan for generosity as led by our newly created generosity team.

**Our Pathway to Discipleship** has dramatically grown. University completed its first year of "The Pastor's Academy" for leadership development, completed the "program installation" of our Pathway to Discipleship, saw a 95% retention rate of over 200 new members through

*[We] saw a 95% retention rate of over 200 new members through our new U-Connect program.*

our new U-Connect "Pathway to Membership" program, and 20 courses of study have been offered including 9 core classes and 11 electives. Over 400 adults have participated.

**In addition, during 2010**, There are now seven Sunday morning worship services—three traditional on the South, two contemporary on the North, one blended service on the new West, and the "Believer's Garden" worship/Sunday school for developmentally disabled persons on the South. University also houses our own special needs preparatory/vocational school (Achievers' Center for Education) and San Antonio's largest preschool. University participated in Leadership Network's Missional Renaissance Learning Community, Generous Congregations Learning Community, and currently Leadership Development Learning Community. I am also a mentor for Leadership Network's Next Generation Leadership Community for young pastors of megachurches. The congregation was the first large church in San Antonio to adopt the District's recommended Sabbatical Policy for clergy. In addition, staff and most lay officers were involved in a summer-long "Wal-Mart Project" where they were encouraged to look for God in the community beyond the congregation.

## 2010 Challenges

Of course, like all growing families, we had our "growing pains" in 2010. The effects of the national recession, which has severely affected other churches our size throughout the nation, finally came to bear on our situation.

Our year-end giving was 1/3 below its historical trends, resulting in a year-end deficit. Lingering high unemployment among our membership, low interest rates on retirement assets, the unexpected loss of a major long-time stream of income, and an unusually high number of retirements among some of our larger givers created a "perfect storm" for 2011. We have met that storm with a commitment to both a balanced budget and a 100% payment of our 2011 mission commitments. In order to

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meet those commitments, we have lowered other items in our 2011 budget by \$500,000 compared to last year. Most of that \$500,000 has been via personnel reductions—we have said good-bye to 13 beloved staff members in the last six months, while also reducing portions of compensation on 11 others, including all six of your full-time clergy.

Likewise, our worship attendance did not parallel our positive growth in membership or discipleship. This makes development of the West U satellite campus even more crucial to our growth in worship and ministry.

## 2011 Considerations

Even with reductions in financial resources and personnel resources, University still has a vibrant and vital mission to enact on behalf of the living God. Indeed, our major targets for 2011 realign us to be within the "slipstream of the Spirit" as God positions us for a new season of spiritual revival.

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**Strengths to expand in 2011** include U|Sk8, the Pathway to Discipleship, cultivation of our major donor pool, U|Ability special needs ministries, West U satellite campus, “quick hit” mission projects of high intensity and short duration, and new member tracking.

**Areas to intervene in 2011** include worship attendance, the negative impact of limited parking on worship, better membership tracking for pastoral care, creating a new synergy between Children’s Ministry and Day School, the congregation’s communication system(s), the congregation’s culture of generosity, and the “soul business” of our professional and lay leadership.

## 2011 Complexities

The advent of West Campus creates something totally new in University’s history—a three campus multi-site congregation. Like adding a new child to a family, the birth of West Campus is an act of hope. It is an act of confidence in our church’s future, that we can grow stronger, deeper, and truer than we currently are.

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The new “relationship reality” of three campuses is also exponentially more complex than before. This new reality requires a new game plan that builds on our strengths and expands our vitality while also advancing our congregational unity across three locations.

Therefore, beginning Sunday, February 13, I will continue to preach every Sunday, but I will now do so by rotating through all three campuses. That means that the Directing Pastor will preach about 13 times a year on each campus. I will also give each campus 1/3 of my total Sunday presence each year for listening to the assigned preacher, visiting with classes and groups on that campus, and recruiting lay leaders for our total congregation. I will not be preaching less—I will simply be preaching in more venues.

Will Rice will now be the assigned South Campus preacher, with Adam Knight on West and Ryan Barnett on North. While Ryan Barnett is on sabbatical, I will be leading preaching and worship on the North Campus. All three campuses will also share a common preaching calendar. Whether you worship on North, South, or West campuses, you will hear the same scripture, sermon title, subject, and main “take-away” that everyone else is hearing.

I have great confidence in both this plan and our preachers. I look forward to your prayers and support as we move into this new time of faithfulness.

## Conclusion

As we review 2010 and preview 2011, it is good to remember that the mission of the church is not to be busy. The mission of the church is to be faithful.

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At University, we define our common faithfulness as “helping others look to Jesus and look like Jesus.”

In terms of looking to Jesus, 2010 was a good year. I praise God, and I thank you for the ways you were supportive of the cause of Christ through this congregation last year.

In terms of looking like Jesus, 2011 has great promise. I praise God, and I invite you to the investing of your prayers, presence, gifts, service, and witness through University in this year to come.

Blessings,  
Charles Anderson  
Directing Pastor

*The world itself could not contain the books that would be written.*

John 21:24



# 2010 Financial Report

The financial matters of the church can be complex. They are better understood when we compare income and expenses for 2009 and 2010.

	<b>2009</b>	<b>2010</b>
<b>Income:</b>		
Pledged	4,470,435	4,416,686
Unpledged	1,258,203	1,365,281
<b>Total</b>	<b>5,728,638</b>	<b>5,781,967</b>
Other	515,063*	409,782
<b>Total</b>	<b>\$6,243,701</b>	<b>6,191,749</b>

\* includes \$265,363 from Count on Me and \$163,917 from Building Fund pledges.

<b>Budget:</b>	6,341,416	6,450,000
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<b>Actual Expenses:</b>	6,090,786	6,224,311
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<b>Outcome:</b>	<b>+\$152,915 surplus</b>	<b>-\$32,562 deficit</b>
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## Summary:

While the pledged and unpledged income increased from 2009 to 2010, supplemental sources of income in 2009 were not available in 2010.\* Our initial 2011 budget projection was \$6,594,729 before we restructured and reduced our budget. A list of budget allocations is available in our Finance Office. Contact Debbie Vignes at 210-696-1033.

# narrative budget 2011

The mission of University United Methodist Church is to make disciples for our Lord Jesus Christ and, together in ministry for Him, advance the Kingdom of God.

We accomplish this mission through Out Reach, In Reach, Deep Reach, Up Reach and necessary Operational Support. The next few pages of narrative budget is the summary of how our faith and our money work together in our church.

**outreach**  
**\$947,318.86**

**inreach**  
**\$473,689.08**

**Out Reach** is carried out in these primary ways:

- Introducing people outside the church to Jesus Christ
- Introducing people to the body of Christ at University United Methodist Church
- Sending the people of University United Methodist Church into the world for works of mercy, mission, and witness

Through these ministry areas:

ability [special needs], recreation, missions, evangelism, West University, Global Impact Celebration [GIC]

In addition, we support external mission organizations in our community. We manage a Pastors' Contingency Fund to address emergency needs. We provide funding to underwrite specific evangelism ministries including community special events, media outreach, Alpha classes, and skate ministry.

We are also a part of the connectional United Methodist Church and support established national and international Methodist missions and ministries.

Out Reach ministries are staffed by:

3 full-time lay staff: Susan Galindo, Rich Holt, Tara Reid  
2 part-time lay staff: Amber Faw, Karla Storey  
2 full-time clergy staff: Adam Knight, Kit Tomlinson  
1/4 time of Charles Anderson

**In Reach** is carried out in these primary ways:

- Demonstrating the gracious love of Jesus through lay and pastoral caring opportunities
- Introducing people to the many affinity and support groups we offer

Through these ministry areas:

care & concern, health ministry, prayer ministry, nursery, senior adults, women's ministry, men's ministry, food service

When a person becomes a part of our church, they are invited and expected to attend U-Connect where they receive an orientation to church membership. Then specific ministries are available depending on their individual needs and interests. There are various affinity ministries such as Men, Women, Senior Adult, Health, and Prayer. Care and concern are provided in a variety of ways through the affinity ministries and through the Stephen Ministry. Expenses for these ministries are primarily in providing training to the lay participants. Additional costs include providing a nursery and food service when needed.

In Reach ministries are staffed by:

5 full-time lay staff: Nancy Andres, Laura Ibarra, JoGayle Kowalik, Manu Parker, and Ruth Towers  
1 part-time lay staff: Marisa Smithers, and nursery caregivers  
1 full-time clergy: Leslie Tomlinson  
1 part-time clergy: Linda Smith [until 4/30/11]  
1/4 time of Charles Anderson

deepreach  
\$854,540.80

**Deep Reach** is carried out in these primary ways:

- Equipping our people for the work of ministry
- Engaging our people in their spiritual formation

Through these ministry areas:

discipleship, generosity, children's ministry, student ministry, campus ministry, library, Word Store

Our Deep Reach includes the primary program focus of our church: encourage people to experience a Jesus meeting, hear the Jesus message, and discover their Jesus mission—whatever their age.

Our U-Connect orientation to church membership is the beginning of our Deep Reach through an orientation to the Pathway to Discipleship. After the primary orientation, a variety of studies and opportunities are provided for spiritual growth and maturation. Additional courses and opportunities impact the Pathway including encouraging Jesus-like generosity as a part of the pilgrimage of a disciple.

Our children, from 2 years of age through fifth grade, are taught to know and love God and to show God's love to others. Because the development of children in this age span is so exponentially diverse, a wide variety of opportunities are provided through Sunday and week-day programs like Preschool Grace Place, Godly Play, and Elementary J-Quest: Bible lessons in a movie theater, a cooking room, a sound stage, and a science lab.

Our student ministry's aim, from grades 6 through 12, is to help the students encounter Jesus Christ and grow to their full potential in and for Him. The five core values of this ministry are evangelism, community, worship, discipleship and missions.

Deep Reach ministries are staffed by:

11 full-time lay staff: Shari Stephens, Debra Harris, Sylvia Trevino, Lynda Ryan, Josh Arrington, Clay Smallwood, Jack Sassman, Becky DeVore, Lynda Gilbert, Jessica Caccamese, Elizabeth Mooy-Fink

1 part-time lay staff: Kelly Crespin

2 full-time clergy: Will Rice, Michael Reeves

1/4 time of Charles Anderson

upreach  
\$604,073.36

**Up Reach** is carried out in this primary way:

- Focus our hearts and minds on our Lord, Jesus Christ, in worship and praise

Through these ministry areas:

music, contemporary worship, traditional worship

This is the greatest common experience of our community of faith. With several opportunities for worship on three campuses, there are a variety of ways to share in our spiritual communities and express our love for our God and our appreciation of the many blessings we have received.

The music ministry of the church provides 18 ensembles with over 500 volunteers from young children through senior adults who rehearse and train weekly to grow their God-given talents to serve in praising God. In addition we offer both traditional and praise worship experiences where worshippers have an opportunity to renew and revitalize their spirit to share their witness in our world.

Up Reach ministries are staffed by:

7 full-time lay staff: Mary McKay, Karen Andrews, Irene Morris, Steven Bedingfield, Debbie Snider, Mark Swayze, John Tidmore

1 full-time clergy: Ryan Barnett

1/4 time of Charles Anderson

out  
in  
deep  
up  
reach

# operational support

**\$2,350,588.90**

**Operational Support** is carried out in this primary way:

- Providing the space, parking, technology, and maintenance for our facilities

Through these ministry areas:

trustees, administrative finance, administrative board, communications, audio/visual technology, information technology, history/archives

University United Methodist Church has 244,000 sf. of space on 15.5 acres that requires \$765,000 for utilities, insurance, maintenance, landscaping, HVAC, vehicles, and related services each year. These building and grounds costs are a part of the stewardship of what we have built over a long period of time.

As the flagship church of the Southwest Texas Conference, one way that we help other churches is through our support for our District and Conference. Help and leadership is provided for many other churches through the work of the District Superintendent, the office of the Bishop and Conference staff, and various resources that are made available.

Operational Support ministries are staffed by:

23 full-time lay staff: Jim Martin, Debbie Vignes, Sharon Helsel, Shelley Fator, Laura Ames, James Snell, Erick Vigil, Carmen Vallejo, Tami Prostrollo, Shauna Forkenbrock, Alessio Miceli, Magen McCue, Barbara Hardin, Shelly Kennerdell, Kathy Vallejo, and 8 custodial staff

9 part-time lay staff: Jan Talboys, 4 custodial staff, and 4 sound operators

# mortgage service

**\$869,789.00**

Our church currently has two mortgages that total approximately \$12,000,000. The entire annual payments for both mortgages represents 14% of our total budget. Because we have been able to structure the majority of our mortgage on a fixed interest under 4.0%, we are able to reduce our mortgage principal at an accelerated pace.

**total 2011 budget**  
**\$6,100,000.00**

This narrative budget best describes the actual investments we are making to accomplish our mission as a church.

Our generosity impacts countless people—the world itself could not contain the books that would be written.

*Rejoice always, pray continually,  
give thanks in all circumstances.*

1 Thessalonians 5:16-18a

# Opportunities For 2011

In the story of Moses call to service in the early chapters of Exodus, God did not appear as interested in his abilities as much as his availability. When we promise as members to support our church with our prayers, presence, gifts, service and witness, we need to be aware of some of the opportunities that allow us to exercise those vows.

## Pathway to Membership:

- **Pastors' welcome lunch** | March 6 | 12:15 pm | Contact: Tara Reid, tara@uchurch.tv, 210-696-1033 | Have lunch with several of our pastors and staff and hear about what it means to be a member at The U and how to join. If you are ready, at the end of class the option to take the vows of membership are offered.
- **u|connect** | March 27 | 5:00-8:00 pm | Contact: Jessica Caccamese, jessica@uchurch.tv, 210-696-1033 | Our new member class that introduces folks to our ministry and to the Pathway to Discipleship. All new members attend u|connect.

## Pathway to Discipleship:

### Meeting Phase

- **Jesus 101** | Classes begin Feb. 1, April 3, and April 6 | Contact: Elizabeth Mooy-Fink, elizabeth@uchurch.tv, 210-696-1033 | A study of the gospel of John that looks at the person and work of Jesus as recorded in the gospel.
- **Alpha** | February 7 | 6:00-8:30 pm | Contact: Contact: Elizabeth Mooy-Fink, elizabeth@uchurch.tv, 210-696-1033 | Through small group discussion and pastoral teaching, this nine-week course looks at foundational truths and doctrines from Scripture.

### Message phase [Pathway to Discipleship meeting phase completion required]

- **New Testament Survey** | Class currently in session, next one begins September 14 | Contact: Elizabeth Mooy-Fink, elizabeth@uchurch.tv, 210-696-1033 | Designed to provide an overview of the entire New Testament in a ten-week course.
- **Disciple Bible Study I** | multiple classes begin the week of Aug. 22 | Contact: Elizabeth Mooy-Fink, elizabeth@uchurch.tv, 210-696-1033 | This 32-week course is an in-depth study of Jesus' message through the historical narrative of God's relationship with His people.

### Classes on Generosity [Pathway to Discipleship message phase completion recommended]

- **Enough** | Classes currently in session | Contact: Elizabeth Mooy-Fink, elizabeth@uchurch.tv, 210-696-1033 | A look at a Biblical understanding of faith and money.
- **Financial Peace University** | Begins March 6 | Contact: Laura Ames, laura.ames@uchurch.tv, 210-696-1033 | Dave Ramsey's popular class that teaches Biblically-based money management techniques and principles of generosity.

### Mission phase

- **Pastor's Academy** | Sundays, Sept 2011-May 2012 | Contact: Jessica Caccamese, jessica@uchurch.tv, 210-696-1033  
A class led by Directing Pastor Charles Anderson on the principles of spiritual leadership. This class is for anyone wanting a deeper understanding of Biblical leadership in the church or in the marketplace.
- **Hearing God's Call** | TBA | Contact: Jessica Caccamese, jessica@uchurch.tv, 210-696-1033 | Discovering your spiritual gifts.
- **Walk to Emmaus** | schedule is online at <http://www.umcswtx.org> | Contact: Jessica Caccamese, jessica@uchurch.tv, 210-696-1033 | Four day retreat designed to lead participants into a deeper level of commitment to Jesus and in service of Christ's church.

## Missions:

- **Camanchaj, Guatemala** | February 12-22 | Contact: Susan Graybill, JRGraybill@aol.com, 210-492-2337 | This is a Medical Team that performs eye surgeries in a rural clinic.
- **Zacapa, Guatemala** | February 26- March 6 | Contact: Dan Tappmeyer, dtappmeyer@gmail.com, 210-274-6966 | This is a Medical Team that performs eye surgeries, and dental examinations/extractions.
- **Dakar, Senegal** | April | Contact: Linda Hearne, lhearne973@aol.com, 210-378-6169 | This is a Medical Team that operates a medical clinic in rural villages in cooperation with the Methodist Initiative of Senegal.
- **Miziti, Zimbabwe** | June 8-24 | Contact: Dorrit White, dorritw@email.com, 210-872-6766 | Community Development Team that dedicates a water well—a first step in establishing a safe water system. They are also providing scholarships for text books and tuition at a Methodist school for 1-12 graders.
- **Pettionville, Haiti** | June 22-30 | Contact: Richard Holt, richard@uchurch.tv, 210-696-1033 | Construction/Debris Removal Team that performs light construction/debris removal at one of eight priority location in conjunction with the Methodist Church of Haiti.
- **Uspantan, Guatemala** | July 9-20 | Contact: Mike McCord, mikelrss@aol.com, 210-493-1207 | Medical Team that performs general surgeries in a rural hospital. They also perform minor construction to include the installation of stove pipes on cooking stoves in an effort to prevent respiratory diseases, and installation of water filtration devices.
- **San Jose, Costa Rica** | July 30- Aug 6 | Contact: Pastor Adam Knight, adam@uchurch.tv, 210-696-1033 | Evangelism Team: Children Evangelism/Minor Construction. The team is operating a feeding program for children and building a room on the church to increase the capabilities of the feeding program.
- **Bogota, Colombia** | PENDING | We are in need a team leader for this team in evangelism activities for the street children of Bogota. Please contact Richard Holt or Amber Faw to discuss this trip, 210-696-1033.

